



Harrogate Music School Privacy Policy:

Thank you for choosing Harrogate Music School. Your privacy is important to us, and we are committed to protecting your personal information. This Privacy Policy outlines how we collect, use, and protect the information you provide to us.

1. Collection of Information:

When you interact with our website or purchase items including tuition and instrument hire using links in our emails, we may collect personal information including your name, address, email address, phone number, and any other details necessary to provide our services to you. This information is collected as part of the ordering process to fulfil your requests efficiently.

2. Storage and Security of Information:

We utilize the eCommerce platform **Stripe** to securely store your personal payment information electronically on our behalf. Your payment details are not accessed or stored by us, as they are securely processed through Stripe's eCommerce platform. For more information on how Stripe handles your data, please refer to their privacy policy: <https://stripe.com/gb/privacy>

We utilize a third-party studio management platform www.mymusicstaff.com to securely process and store administrative data including student contact records, scheduling and billing information on your behalf under strict data processing terms. For more information on how **mymusicstaff** handles your data, please refer to their privacy policy: <https://www.mymusicstaff.com/privacy-policy/>

3. Use of Information:

We do not sell your personal details to third parties. Your information is only shared internally with our teachers to facilitate the provision of our services to you. We may use your information to communicate with you regarding your orders, services, or any updates from Harrogate Music School.



4. Third-Party Links:

Please note that clicking on links within our emails or website may redirect you to external websites beyond our control. We are not responsible for the privacy practices or content of these third-party sites. We encourage you to review the privacy policies of any external websites you visit.

5. Data Protection:

We are committed to safeguarding your personal information and have implemented appropriate measures to protect it from unauthorized access, disclosure, alteration, or destruction.

By using our services and providing your personal information to Harrogate Music School, you consent to the collection and use of your data in accordance with this Privacy Policy. We may update this policy periodically, and any changes will be posted on our website www.harrogatemusicschool.com

If you have any questions or concerns regarding your privacy or this Privacy Policy, please contact us at harrogatemusicschool@gmail.com

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Thank you for trusting Harrogate Music School with your personal information.